

ONLINE PRIVACY POLICY

1. INTRODUCTION

Purpose. The purpose of this Privacy Policy is to describe how the Disaster Contractors Network (DCN) collects, uses and shares information about you through our websites located at dcnonline.org and dcnonline.net (collectively referred to herein as the "Site"). Please read this notice carefully to understand what we do. If you do not understand any aspects of our Privacy Policy, please feel free to contact us using the "Contact Us" feature on our website, by calling 850-222-2772 or as described at the end of this Policy.

Our Privacy Policy explains:

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Scope; Third Party Sites. This Privacy Policy applies only to information we collect at and through the Site. Some of our affiliated sites are governed by their own separate privacy policies. Our Site also contains links to third party sites that are not owned or controlled by DCN. Please be aware that we are not responsible for the privacy practices of such other sites. We encourage you to be aware when you leave our Site and to read the privacy statements of each and every website that collects personal information.

Terms of Use. Please note that your use of our Site is also subject to our [Terms of Use](#).

2. INFORMATION THAT WE COLLECT

Information You Provide to Us

We collect information you provide to us, for example when you create or modify your account, register to use our Site, purchase products or services from us, request information from us, contact customer support, or otherwise communicate with us. This information may include:

Name
Mail address
Telephone number
Email address
Professional license number(s) (for certain users)
Information about products available or needed

No Information from Children Under Age 13. If you are under the age of 13, please do not attempt to register with us at this Site or provide any personal information about yourself to us. If we learn that we have collected personal information from a child under the age of 13, we will promptly delete that information. If you believe we have collected personal information from a child under the age of 13, please contact us using the "Contact Us" feature on our website, by calling 850-222-2772 or as described at the end of this Policy.

3. HOW WE USE AND SHARE YOUR INFORMATION

To Provide Products, Services, and Information. We collect information from you in order to provide, register and service your online account; provide information that you request from us; and contact you about your inquiries and requests.

Sharing with Third Parties. We may provide information to third party service providers that help us operate and manage our Site and process orders. These service providers will have access to your personal information in order to provide these services, but when this occurs we implement reasonable contractual and technical protections to limit their use of that information to helping us provide the service.

We may also share your personal information with third parties who may contact you about their products and services that may be of interest to you.

Your Consent. In addition to the sharing described elsewhere in this Policy, we will share personal information with companies, organizations or individuals outside of DCN when we have your consent to do so.

Legal Proceedings. We will share personal information with third party companies, organizations or individuals outside of DCN if we have a good-faith belief that access, use, preservation or disclosure of the information is reasonably necessary to:

- Meet any applicable law, regulation, subpoena, legal process or enforceable governmental request.
- Enforce applicable Terms of Use, including investigation of potential violations.
- Detect, prevent, or otherwise address fraud, security or technical issues.
- Protect against harm to the rights, property or safety of DCN, our users, customers or the public as required or permitted by law.

Transfer in the Event of Sale or Change of Control. If the ownership of all or substantially all of our business changes or we otherwise transfer assets relating to our business or the Site to a third party, such as by merger, acquisition, bankruptcy proceeding or otherwise, we may transfer or sell your personal information to the new owner. In such a case, unless permitted otherwise by applicable law, your information would remain subject to the promises made in the applicable privacy policy unless you agree differently.

4. ACCESS TO YOUR INFORMATION AND CHOICES

Contractors and Suppliers can access and update certain information we have relating to your online account by signing into your account and going to the Register section of our Site. If you have questions about personal information we have about you or need to update your information, you can

also contact us using the “Contact Us” feature on our website, by calling 850-222-2772 or as described at the end of this Policy.

5. SECURITY OF YOUR INFORMATION

We use industry standard physical, technical and administrative security measures and safeguards to protect the confidentiality and security of your personal information. However, since the Internet is not a 100% secure environment, we cannot guarantee, ensure, or warrant the security of any information you transmit to us. There is no guarantee that information may not be accessed, disclosed, altered, or destroyed by breach of any of our physical, technical, or managerial safeguards. It is your responsibility to protect the security of your login information. Please note that e-mails and other communications you send to us through our Site are not encrypted, and we strongly advise you not to communicate any confidential information through these means.

6. CONSENT TO PROCESSING OF PERSONAL DATA IN THE UNITED STATES OF AMERICA

If you are a resident of the European Economic Area (EEA), in order to provide our Site, products and services to you, we may send and store your personal information (also commonly referred to as personal data) outside of the EEA, including to the United States. Accordingly, your personal information may be transferred outside of the country where you reside or are located, including to countries that may not or do not provide the same level of protection for your personal information. We are committed to protecting the privacy and confidentiality of personal information when it is transferred. Where such transfers occur, we take appropriate steps to provide the same level of protection for the processing carried out in any such countries as within the EEA to the extent feasible under applicable law. By using and accessing our Site, users who reside or are located in countries outside of the United States agree and consent to the transfer to and processing of personal information on servers located outside of the country where they reside, and that the protection of such information may be different than required under the laws of their residence or location.

7. CHANGES TO OUR PRIVACY POLICY

Our Privacy Policy may change from time to time. We will not reduce your rights under this Privacy Policy without your consent in accordance with applicable law. We will post any privacy policy changes on this page and, if the changes are significant, we will provide a more prominent notice (including, for certain services, email notification of privacy policy changes). We will also keep prior versions of this Privacy Policy in an archive for your review.

8. QUESTIONS AND HOW TO CONTACT US

If you have any questions, concerns, complaints or suggestions regarding our Privacy Policy or otherwise need to contact us, please contact us using the “Contact Us” feature on our website, by calling 850-222-2772, as described at the end of this Policy or email at support@dcnonline.org. Our postal address is:

Disaster Contractors Network
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